Change Request Form 變更申請表格 To: The Hongkong and Shanghai Hotels, Limited (the "Company") 香港上海大酒店有限公司(「本公司」) (股份代號:45) (Stock Code: 45) c/o Computershare Hong Kong Investor Services Limited 經香港中央證券登記有限公司 (the "Share Registrar") (「證券登記處」) 17M Floor, 香港灣仔皇后大道東 183 號 Hopewell Centre, 183 Queen's Road East, 合和中心 17M 樓 Wanchai, Hong Kong I/We have chosen (or am/are deemed to have consented) to receive corporate communications* of the Company by electronic means through the Company's website at www.hshgroup.com. 本人/吾等已選擇(或被視爲已同意)以電子形式瀏覽(透過本公司網站:www.hshgroup.com) 貴公司的公司通訊*。 I/We would like to receive a printed version of the 2011 Interim Report of the Company as indicated below: 本人/吾等希望以下列方式收取 貴公司有關 2011 中期報告的印刷本: 甲部 (Please mark "X" in the following box 請在下列空格內劃上「X」號) in printed form in bilingual version (English and Chinese) 收取英文及中文雙語言印刷本 Part B -I/We would like to change the means of receipt and choice of language of future corporate communications* of the Company as indicated below: 本人/吾等希望更改以下列方式收取 貴公司日後公司通訊*的收取方式及語言版本: (Please mark "X" in ONLY ONE of the following boxes 請從下列選擇中,僅在其中一個空格內劃上「X」號) by electronic means through the Company's website at www.hshgroup.com in lieu of receiving printed copies, and receiving a notification letter of the publication of all future corporate communications on the Company's website; or 以電子形式瀏覽(透過本公司網站:www.hshgroup.com)取代收取印刷本,並收取已在本公司網站登載日後公司通訊的 通知信函;或 in printed form in English only; or 只收取英文印刷本;或 in printed form in Chinese only; or 只收取中文印刷本;或 in printed form in both English and Chinese. 同時收取英文及中文印刷本。 Name(s) of Shareholder(s) Signature(s) 股東姓名# 簽名 (Please use ENGLISH BLOCK LETTERS 請用英文正楷填寫) Address[#] 地址[#] (Please use ENGLISH BLOCK LETTERS 精用英文正楷堪寫) Date Contact telephone number 聯絡電話號碼 日期 t You are required to fill in the details if you download this Change Request Form from the Company's website or the website of Hong Kong Exchanges and Clearing Limited. 假如你從本公司網站或香港交易及結算所有限公司網站下載本變更申請表格,請必須塡上有關資料。 Notes 164# Please complete all your details clearly 請 閣下清楚塡妥所有資料。 If your shares are held in joint names, any one shareholder may sign this Change Request Form. 如屬聯名股東,任何一名股東均可簽署本變更申請表格。

* Corporate communications include but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form..
公司通訊其中包括但不限於:(a)董事會報告、其年度賬目連同核數師報告及(如適用)財務續要報告;(b)中期報告及(如適用)中期續要報告;(c)會議通告;(d)上市文件;(e)通函:及(f)委

郵寄標籤 MAILING LABEL

閣下寄回此變更申請表格時,請將郵寄標籤剪貼於信封上。 加左大淮松客采須貼上郵票。

如在本港投寄毋須貼上郵票。 Please cut the mailing label and stick this on the envelope

有關 閣下個人資料的事宜,請參閱登載在網站 www.hshgroup.com 的本公司資料私隱及保安政策

For the avoidance of doubt, we do not accept any special instructions given on this Change Request Form. 爲発存疑,任何在本變更申請表格上的額外指示,本公司將不予處理。

Please refer to the Company's Data Privacy and Security Policy available at www.hshgroup.com concerning your personal data

to return this Change Request Form to us.

No postage stamp is necessary if posted in Hong Kong.

香港中央證券登記有限公司
Computershare Hong Kong Investor Services Limited
簡便回郵號碼 Freepost No. 37
香港 Hong Kong