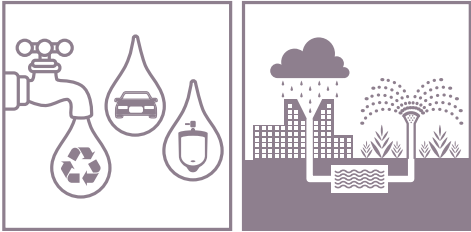


CRS INITIATIVES AT A GLANCE

Water Efficiency and Recovery

Water is an invaluable resource essential to our operations, we strive to conserve and reuse water in our operations.

- Water efficient shower heads, faucets and toilets
- Rainwater harvesting system for irrigation in our residential complex
- Wastewater treatment facilities in Bangkok and Ho Chi Minh City
- Low temperature washing programme and using more eco-friendly cleaning detergents to reduce water and energy use
- Water and energy efficient tunnel washer at Tai Pan Laundry, optimised for large volumes



Energy Efficiency

We seek to reduce consumption of energy where possible, implementing engineering solutions to improve overall energy efficiency.

- Building re-commissioning to optimise performance
- Energy efficient air conditioning, chiller and other building management systems
- LED replacement at back of house, public area; on-going for guestrooms



Carbon Emissions Reduction

Mitigating the negative impacts of climate change is important, looking first within our own operations to reduce greenhouse gas emissions, and seeking opportunities to source energy from renewable sources to lower our footprint.

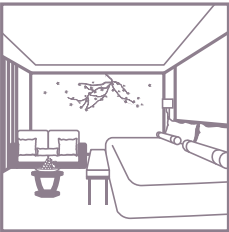
- Feasibility study to install on-site renewable
- First solar farm at Quail Lodge & Golf Club
- Commenced gap analysis on clean energy adoption
- Expand electric vehicle charging to support future demand



Sustainable Buildings

We aim to develop thoughtful, beautiful and sustainably designed builds which stand the test of time.

- Adopted world leading standards on sustainable buildings (BREEAM, LEED & HQE)
- Woodwork from sustainably certified sources
- Optimisation of indoor air exchange for reduction of airborne pollutants
- Low Volatile Organic Compounds (VOCs) adhesives, paints, wall covering, fabrics and carpets
- Leather upholstery using water-based & water-soluble finish, emitting less VOCs than traditional processes



Responsible Waste Management

We work with like-minded partners who share a vision of diverting waste from landfill through reducing, reusing, recycling, and recovering valuable resources.

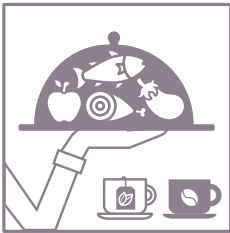
- Waste segregation and recycling at back of house
- Used soap and bottled amenities recycling programme
- Pilot programme to upcycle retired textile products (e.g. bed covers, towels) to yarn and clothing
- Phased out more than 65% of our single-use plastics



Food Waste Diversion

Food waste is not only an environmental issue but also a reflection of social inequality. We focus on food waste reduction, while working with local partners to redistribute excess food to the community.

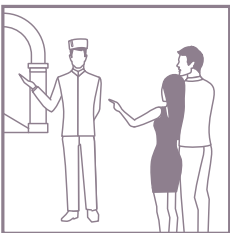
- Food waste processed by compostor or digester to produce fertilizer, organic matter, and greywater to feed back into nature
- Excess food donated to local charities or food banks to support underprivileged communities
- Pilot programmes to re-purpose coffee grounds and oyster shells in Hong Kong
- Optimising portion sizes within menu offering to minimise food waste



Responsible and Sustainable Procurement

In tandem with offering the finest ingredients and materials, we strive to source locally, collaborating with transparent suppliers who prioritise labour rights, stewardship of our planet and empowering vulnerable communities.

- Group wide ban on shark fin and critically endangered species; updated policy to safeguard endangered species
- Continue to expand our sustainable offering (tea, coffee, chocolate, seafood)
- Commitment to source 100% cage-free eggs by 2025
- Regular review of our Supplier Code of Conduct and Modern Slavery Statement



Authentic Guest Experience

We are positioned to promote the culture and heritage of the cities we are located in through partnerships with local artisans, and offering sustainability experiences for our guests.

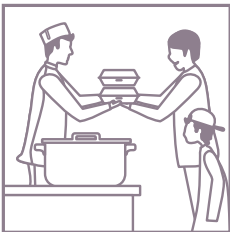
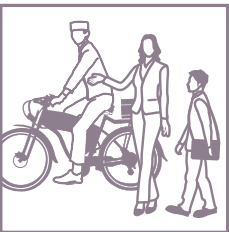
- *Peninsula Academy* programme featuring authentic cultural, artistic, sustainability experiences
- *Naturally Peninsula* cuisine focusing on nutrition, wellbeing and a plant-based diet
- Introduced new bathroom amenities embracing local sensibility and sustainability

Sustainable and Safe Workplace

Our people are our most valuable assets, and we work to nurture their passion of service into lifelong vocations. We aim to create a safe, inclusive and productive workplace for all our employees.



- *Inclusive Workplace Strategy* to empower employees from all backgrounds
- Refreshed our *Wisdom on Wellness* programme to address mental health
- *WorkPlace 2025* to modernise our workplace
- Launched Group Security and Operations Risk framework



Strategic Community Investment

We engage with and invest in our local communities in a manner that contributes to supporting their needs in a strategic and relevant way.

- Outreach programmes and philanthropy focused on youth development, elderly care, uplifting the marginalised
- Vocational training programmes to empower underprivileged communities such as at-risk youth, ethnic minorities, refugees and more
- Meal for Meal programme in hotels, over 190,000 meals (valuing HK\$ 3.2 million) provided to nourish the neediest in our communities throughout 2020 and 2021

Disclaimer: This illustration depicts the value chains involved in our operations (hotels and commercial properties), our management approach, supplemented with key initiatives. While most initiatives are implemented group-wide, some are local solutions and test pilots in certain properties. As this is not an exhaustive list of initiatives implemented across the group, please contact cr@peninsula.com to learn more about the sustainability efforts of specific properties.

OUR SUSTAINABILITY JOURNEY

