

THE HONGKONG AND SHANGHAI HOTELS, LIMITED 香港上海大酒店有限公司

(Incorporated in Hong Kong with limited liability 於香港註冊成立的有限公司) (Stock Code 股份代號: 45)

18 April 2012

Dear Shareholder,

Notification of Publication of 2011 Annual Report, Circular dated 18 April 2012, Notice of Annual General Meeting and Proxy Form ("Current Corporate Communications")

The Current Corporate Communications (in both English and Chinese versions) of The Hongkong and Shanghai Hotels, Limited (the "Company") are now available on the Company's website at www.hshgroup.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk. You may access the Current Corporate Communications by clicking "Investors" on the home page of the Company's website, then selecting "Financial Results" for the 2011 Annual Report or "Shareholders' Circulars" for the other Current Corporate Communications. If you have indicated a preference for printed version in the past, the Current Corporate Communications are enclosed.

If you would like to receive a printed version of the Current Corporate Communications and/or change your means of receipt and/or choice of language of all future corporate communications (Note), please complete, sign and return the change request form on the reverse side to the Company's share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited by post (using the mailing label in the change request form) or by email to hsh.ecom@computershare.com.hk. The change request form may also be downloaded from the Company's website at www.hshgroup.com or the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk.

Even if you have chosen (or are deemed to have consented) to receive all future corporate communications by electronic means but for any reason you have difficulty in receiving or gaining access to the Current Corporate Communications on the Company's website, the Share Registrar will promptly upon your request send the Current Corporate Communications to you in printed version free of charge.

Should you have any queries in relation to this letter, please call the Company's telephone hotline at (852) 2840 7788 during business hours from 9:00 a.m. to 5:30 p.m. from Monday to Friday, excluding public holidays.

> Yours faithfully. For and on behalf of the Board The Hongkong and Shanghai Hotels, Limited Christobelle Liao Company Secretary

Note: corporate communications mean any document(s) issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

各位股東:

2011 年報、2012 年 4 月 18 日致股東通函、 股東週年大會通告及代表委任表格(「本次公司通訊」)的發布通知

本次公司通訊的中、英文版本已上載於香港上海大酒店有限公司(「本公司」)網站 www.hshgroup.com 及 香港交易及結算所有限公司網站 www.hkexnews.hk。 閣下可於本公司網站主頁按「投資者」一項,再選擇「財 務業績」項閱覽 2011 年報或選擇「股東通函」項閱覽本次公司通訊的其他文件。如 閣下已選擇了收取印刷本, 本次公司通訊已隨函附上。

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閣下如有任何與本函有關的疑問,請致電本公司電話熱線(852)28407788,辦公時間爲星期一至五(公眾 假期除外)上午9時正至下午5時30分。

> 代表董事局 香港上海大酒店有限公司 公司秘書 廖宜菁

謹啓

2012年4月18日

附註:公司通訊指本公司向其任何證券持有人發出或將予發出以供參照或採取行動的任何文件,包括但不限於:(a)董事局報告、其年度賬目連同核數師報告 及(如適用)財務摘要報告;(b)中期報告及(如適用)中期摘要報告;(c)會議通告;(d)上市文件;(e)通函;及(f)代表委任表格。