

THE HONGKONG AND SHANGHAI HOTELS, LIMITED 香港上海大酒店有限公司

(Incorporated in Hong Kong with limited liability 於香港註冊成立的有限公司) (Stock Code 股份代號: 00045)

29 March 2019

Dear Non-registered Shareholders (Note 1),

Notification of Publication of 2018 Annual Report, Circular, Notice of Annual General Meeting (Note 2) ("Current Corporate Communications") and 2018 Corporate Responsibility and Sustainability Report ("CRS Report")

The Current Corporate Communications and CRS Report (in both English and Chinese versions) of The Hongkong and Shanghai Hotels, Limited (the "Company") are now available on the Company's website at www.hshgroup.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk. You may access the Current Corporate Communications on the "Investors" section and the CRS Report (published in electronic form only) on the "Sustainable Luxury" section on the Company's website at www.hshgroup.com.

If you would like to receive the printed version of the Current Corporate Communications and/or change your means of receipt and/or choice of language of all future corporate communications (Note 3), please complete, sign and return a request form to the Company's share registrar (the "Share Registrar"), Computershare Hong Kong Investor Services Limited by post using the mailing label in the request form or by email to hsh.ecom@computershare.com.hk.

Should you have any queries in relation to this letter, please call the Company's telephone hotline at (852) 2840 7788 during business hours from 9:00 a.m. to 5:30 p.m. from Monday to Friday, excluding public holidays.

> Yours faithfully, For and on behalf of the Board The Hongkong and Shanghai Hotels, Limited Christobelle Liao

Company Secretary

- 1. This letter is addressed to the Company's Non-registered Shareholders. Non-registered Shareholder means such person or company whose shares in the Company are held in the Central Clearing and Settlement System ("CCASS") and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive corporate communications of the Company.
- 2. Annual General Meeting of the Company will be held at The Peninsula Hong Kong, Salisbury Road, Kowloon, Hong Kong on Friday, 10 May 2019 at 12:00 noon ("AGM"). As your shares are held in the CCASS, please contact your bank, exchange participant or other agent if you would like to attend the AGM or give voting instructions. Since each bank, exchange participant or other agent has its own timelines and procedures for attendance at meetings and processing requests for voting instructions, you are advised to contact them as soon as possible.
- 3. Corporate communication refers to any document issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a listing document, a circular and a proxy form.

各位非登記股東(附註1):

2018年報、致股東通函、 股東周年大會通告(『本次公司通訊』)及 2018 企業責任及可持續發展報告的發布通知

本次公司通訊及 2018 企業責任及可持續發展報告的中、英文版本已上載於香港上海大酒店有限公司(「本 公司」)網站 www.hshgroup.com 及香港交易及結算所有限公司網站 www.hkexnews.hk。閣下可於本公司網站 www.hshgroup.com「投資者」一項閱覽本次公司通訊的文件及於「企業責任及可持續發展」一項閱覽 2018 企業責 任及可持續發展報告,該報告僅以電子形式發布。

如 閣下欲收取本次公司通訊的印刷本及/或更改收取日後公司通訊(間達 3)的收取方式及/或語言版本的選 擇,請填妥並簽署申請表格,然後使用申請表格的郵寄標籤寄回本公司的股份登記處 — 香港中央證券登記有 限公司(「股份登記處」),或以電郵方式發送到 hsh.ecom@computershare.com.hk 通知股份登記處。

閣下如有任何與本函有關的疑問,請致電本公司電話熱線(852)28407788,辦公時間為星期一至五(公眾 假期除外)上午9時正至下午5時30分。

代表董事局

香港上海大酒店有限公司

公司秘書

廖宜菁

2019年3月29日

- 1. 本函件乃向本公司之非登記股東而發出。非登記股東指本公司股份存放於中央結算及交收系統的人士或公司,透過香港中央結算有限公司不時通知本公司,
- 2. 本公司股東周年大會將於 2019 年 5 月 10 日(星期五)正午 12 時假座香港九龍梳士巴利道香港半島酒店(「股東周年大會」)舉行。 由於 閣下的股份存放 於中央結算及交收系統,如 閣下有意出席股東周年大會或發出投票指示,請聯絡 閣下的的銀行、交易所參與者或其他代理商。各銀行、交易所參與者或其 他代理商均設有出席會議及處理投票指示要求的時限及程序,故務請 閣下儘早與他們聯絡
- 3. 公司通訊指本公司向其任何證券持有人發出或將予發出以供參照或採取行動的任何文件,其中包括但不限於董事局報告及年度賬目連同核數師報告、中期報 告、會議通告、上市文件、通函及代表委任表格。

Non-registered Shareholder's information (Name and Address) 非登記股東資料 (姓名及地址)

(Stock Code 股份代號: 00045)

Request Form 申請表格

To: The Hongkong and Shanghai Hotels, Limited (the "Company") c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre, 183 Queen's Road East,

香港上海大酒店有限公司(「公司」) 經香港中央證券登記有限公司

香港灣仔皇后大道東 183 號

1	Wanchai, Hong Kong	合和中心 17M 樓
Part A - 甲 部	I/We would like to receive the Current Corporate Communications of the Compa 本人/吾等希望以下列方式收取公司本次公司通訊:	ny as indicated below:
(Please mar	k "X" in ONLY ONE box 請僅在其中一個空格內劃上「X」號)	
	in printed form in English only; or 只收取英文印刷本;或	
	in printed form in Chinese only; or 只收取中文印刷本;或	
	in printed form in both English and Chinese. 同時收取英文及中文印刷本。	
Part B - 乙 部	I/We would like to change the means of receipt and choice of language of future c 本人/吾等希望更改以下列方式收取公司日後公司通訊的收取方式及語言	
(Please mark "X" in ONLY ONE box 請僅在其中一個空格內劃上「X」號)		
	by electronic means through the Company's website at www.hshgroup.com in lieu of receiving printed copies, and receiving a notification letter of the publication of all future corporate communications on the Company's website; or 以電子形式瀏覽(透過公司網站:www.hshgroup.com)取代收取印刷本,並收取已在公司網站日後登載公司通訊的通知函件;或	
	in printed form in English only; or 只收取英文印刷本;或	
	in printed form in Chinese only; or 只收取中文印刷本;或	
	in printed form in both English and Chinese. 同時收取英文及中文印刷本。	
Name(s) 股東姓名	of Shareholder(s) [#]	Signature(s) ² 簽名
(Please use ENGLISH BLOCK LETTERS 蘭用英文正豫填寫) Address [#]		
- Lib. L.1 #		

You are required to fill in the details if you download this request form from the Company's website or the website of Hong Kong Exchanges and Clearing Limited. 假如你從本公司網站或香港交易及結算所有限公司網站下載本申請表格,請必須填上有關資料

Notes 附註:

Please complete all your details clearly. 請 閣下清楚填妥所有資料。

Contact telephone number

- If your shares are held in joint names, any one shareholder may sign this request form.
- 如屬聯名股東,任何一名股東均可簽署本申請表格
- For the avoidance of doubt, we do not accept any additional instructions given on this request form. 為免存疑,任何在本申請表格上的額外指示,本公司將不予處理。
- * Corporate communication refers to any document issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to the directors' report and annual accounts together with a copy of the auditor's report, the interim report, a notice of meeting, a listing document, a circular and

司通訊指本公司向其任何證券持有人發出或將予發出以供參照或採取行動的任何文件,其中包括但不限於董事局報告及年度賬目連同核數師報告、中期報告、 會議通告、上市文件、通函及代表委任表格。

Please refer to the Company's Data Privacy and Security Policy available at www.hshgroup.com concerning your personal data.

有關 閣下個人資料的事宜,請參閱登載在網站www.hshgroup.com的本公司資料私隱及保安政策

寄回此申請表格時,請將郵寄標籤剪貼於信封上。 如在本港投寄,毋須貼上郵票。

Please cut the mailing label and stick it on an envelope to return this request form to us.

No postage stamp is necessary if posted in Hong Kong.

郵寄標籤 MAILING LABEL

香港中央證券登記有限公司 Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong

(Please use ENGLISH BLOCK LETTERS 蘭用英文正楷填寫)